



ENTRUST



Entrust Cloud Concierge Service

Seamless migration from on-premises HSMs to nShield as a Service

Overview

The Entrust Cloud Concierge service delivers a seamless transition from your traditional on-premises HSM environment to our nShield-as-a-service environment. Our experienced consultants will work with you to plan and execute the migration of existing keys, clients, and custom applications into our cloud environment.

About the engagement

During the engagement, the Entrust consultants will perform the following tasks:

- Conduct a preliminary discussion to assess your exact requirements
- Provide a pre-installation checklist to prepare for the migration
- Coordinate with the onboarding team to determine the availability of your new cloud environment
- Validate that all needed components are in place for migration
- Transfer existing Security World to nSaaS (for current nShield environments)
- Migrate existing ACS/OCS cards to remote admin-ready cards if required
- Configure your client software to utilize nSaaS environment
- Move existing application(s) from current nShield CodeSafe environment to nSaaS, if applicable. This does not include the modification or rebuilding of any application
- Provide knowledge transfer during the deployment, giving your team the opportunity to shadow the implementation

Benefits

- Seamless, secure migration of existing keys, clients, and applications to cloud-based HSMs
- The same functionality as on-premises nShield HSMs without the need to host and maintain the appliances
- Predictable OpEx model streamlines security budgeting

Key Features

- Migration handled by experienced Professional Services engineers
- Full engagement plan, migration guide, and post-deployment report
- Transfer of existing Security World (for existing nShield environments)



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Deliverables

This engagement will provide the following deliverables:

- Engagement Plan
- Migration Guide
- Detailed post-deployment report

The deliverables will be submitted to you in electronic format, specifically a Microsoft Word document compatible with MS Office 10 and above. You will have five business days to review the deliverables, edit and/or append comments to the document, and return it to Entrust. Upon receipt of those edits Entrust will prepare a final deliverable submission.

Requirements & Dependencies

This solution requires the purchase and execution of the standard nSaaS onboarding, which includes the setup and provisioning of the hardware and network connectivity.

In order to successfully execute this engagement, the following dependencies must be complete:

- a) The following items must be completed by the customer prior to services scheduling:
 - Purchase a subscription to nShield as a Service, including onboarding services.
 - Obtain and receive a Remote Administration kit.
 - Have access to a quorum of existing ACS cards and passphrases.
 - Firewall rules will be provided as part of the installation checklist. These changes must be executed by the customer.
 - Define engagement planning in the services schedule.
- b) Customer will make systems available to Entrust during the scheduled Professional Services hours of 8:30 a.m. to 5 p.m. in the customer's time zone.
- c) Access to all key personnel to configure the HSMs including:
 - System administrators
 - Network administrators

This Service Description incorporates by reference and is governed by all of the terms and conditions contained in the Professional Services [Terms and Conditions](#), unless the Customer has an existing Master Services Agreement ("MSA"), in which case the terms of that agreement shall govern.



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